**MESD Documentation LMS-53-Remote-or-mobile-ready**

**Purpose**

To allow having offline access of the courses and learning processes/material through the use of a mobile application.

**Background**

There may be times that a learner or Educator might not have access to internet or a computer. By use of the mobile feature they can have access to the learning material on the go or in places without that much accessibility or coverage.

**Set up**

1. In Site administration > Advanced features tick the 'Enable web services for mobile devices' checkbox then click the button to save changes.  
   (If your site uses a SSL certificate, it must be a trusted certificate. For security reasons the app doesn't work with self-signed certificates. Please, verify that your certificate is valid via: https://www.geocerts.com/ssl\_checker (you shouldn't see any warning)
2. You may need to configure the "Ignore reserver proxies" settings in Site administration > Administration > Server > HTTP. You may need to contact support to get the IP addresses
3. For Android users and Moodle LMS 4.3 and later: Encourage users to install the Moodle app by following the **Get the mobile app** link at the bottom of any Moodle page (located within the "?" icon on the desktop version). When users install the app through this link, they will be automatically redirected to their site login screen, eliminating the need to manually enter the site URL.
4. Then navigate from Site administration> Mobile app> Mobile authentication, under 'Type of login' (typeoflogin), select via a browser window in 'Mobile authentication' in the Site administration. This will get you to use the default browser to log in to 1Gov. If the embedded browser is set, there is a chance that the necessary pops that work on JavaScript won’t fire.
5. An access key can be obtained via Site administration > General > Messaging > Notification settings. Be sure the 'Mobile' is enabled and then click the link to settings, on the next page select Request access key.